TRAVERSE CITY
LIGHT & POWER
Investing Our Energy In You

QUESTIONAIRE

Please fill out and leave with us today. Thank You.

On a scale of 1 to 10, with 10 representing "Very Satisfied" and 1 representing "Very Dissatisfied," rate Light & Power on the following:

1. How satisfied are you with Light & Power Services?

(Circle your rating) 1 2 3 4 5 6 7 8 9 10

Very Dissatisfied Very Satisfied

2. How satisfied are you with the Strategic Plan as presented today?

(Circle your rating) 1 2 3 4 5 6 7 8 9 10

Very Dissatisfied Very Satisfied

On a scale of 1 to 10, with 10 representing "Very Important" and 1 representing "Not Very Important at All," rate how important it is for Traverse City Light & Power to:

3. Keep electricity rates low?

(Circle your rating) 1 2 3 4 5 6 7 8 9 10

Not Very Important Very Important

4. Invest in the most cost-efficient power generation resources?

(Circle your rating) 1 2 3 4 5 6 7 8 9 10

Not Very Important Very Important

5. Rate your priority of the following new electric generation sources that L&P should consider for the future. "1" will be your top priority and "5" your lowest.

___ Biomass (Wood Chips) ___ Wind ___Nuclear

___ Coal ___ Solar

Comments: