



The Vision of TCL&P is:
to enhance the local quality of life
by securing our energy future.

Mission Statement:
TCL&P is a customer focused
utility that provides reliable and
competitively priced energy
services that benefit the
community.

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Strategic Goals 2009

- Ensure employee and public safety.
- Achieve 30% of our electric power requirements through renewable energy resources by 2020.
- Insulate customer rates from volatile power market prices.
- Provide a high level of system reliability.
- Improve customer and community relations.
- Establish TCL&P as a leader in sustainable energy strategies.
- Instill a culture of continuous improvement throughout the organization.
- Acquire diversified electric generation assets, including local generation.