

**TRAVERSE CITY  
LIGHT AND POWER BOARD**

Minutes

*Customer Survey Ad Hoc Committee*

Held at 12:00 p.m., Light and Power Service Center

Tuesday, November 10, 2015

**Committee Members -**

Present: Jan Geht, Pat McGuire, John Taylor

**Others:** Karla Myers-Beman, Kelli Schroeder

The meeting was called to order at 12:00 p.m. by Chairman Taylor.

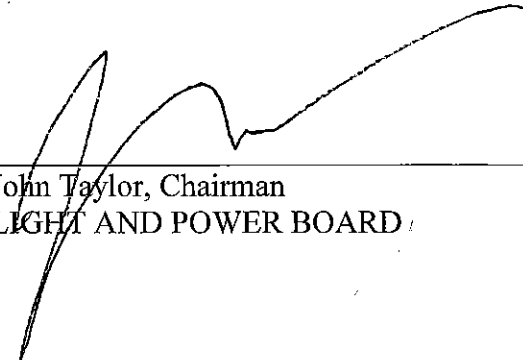
**1. Discussion of creating a Customer Survey.**

Committee members discussed the creation of a Customer Survey with Cathlyn Sommerfield of CS Research & Consulting, LLC.

**2. Public Comment**

No one from the public commented.

There being no objection, Chairman Taylor declared the meeting adjourned at 1:06 p.m.



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John Taylor, Chairman  
LIGHT AND POWER BOARD

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