

**TRAVERSE CITY  
LIGHT AND POWER BOARD**

Minutes of Light and Power Board Study Session  
Held at 3:00 p.m., Cambria Suites, Old Mission Room  
Thursday, February 24, 2011

**LIGHT AND POWER BOARD MEMBERS -**

Present: Linda Johnson, John Welch, John Snodgrass, Ralph Soffredine,  
Jim Carruthers, John Taylor

Absent: Mike Coco

**EX OFFICIO MEMBER -**

Present: Ben Bifoss

**OTHERS:** Ed Rice, Tim Arends, Jim Cooper, Glen Dine, Jessica Wheaton,  
Karen Feahr, Mark Rollenhagen, Denise Kuschell, Nick Abraitis,  
Stephanie Tvardek, Scott Menhart, Bill Hendry

The meeting was called to order at 3:09 p.m. by Vice Chair Johnson.

**1. Welcome and Introductions.**

**2. Open House and Interested Parties Meeting update.**

Board discussed conversations had with the public and interested parties at the meetings held on February 18 and February 23, 2011.

Commissioner Ralph Soffredine joined the meeting at 3:18 p.m.

**3. Major Customer Meeting update.**

Ed Rice updated the Board and staff on the Major Customer Meeting held on February 17, 2011.

**4. State of the Utility.**

Ed Rice updated the Board and staff on the State of the Utility.

**5. Introduction to Strategic Planning.**

Bill Hendry gave a brief introduction into the Strategic Planning process.

**6. Review Vision and Mission Statements.**

Board and staff discussed the existing Vision and Mission Statement and made adjustments to them for 2011.

Member John Snodgrass joined the meeting at 5:00 p.m.

Member Ralph Soffredine departed the meeting at 5:00 p.m.

**7. Review August 3, 2010 Revised Strategic Goals.**

Board and staff discussed the Revised Strategic Goals and made adjustments to them to develop goals for 2011.

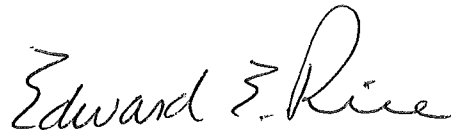
**8. Update Long Term Strategic Goals.**

**9. Public Comment.**

The following individuals addressed the Board:

- Tom Karas, 8801 Section Line Road, Interlochen, MEAP, non-ratepayer

The meeting was adjourned at 7:10 p.m.



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Edward E. Rice, Secretary  
LIGHT AND POWER BOARD

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