



TRAVERSE CITY LIGHT & POWER ANNUAL REPORT



FISCAL YEAR:

JULY 1, 2022 - JUNE 30, 2023

WWW.TCLP.ORG

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TO OUR CUSTOMERS



Ross Hammersley

It has been a year of remarkable dedication, progress, and commitment toward Traverse City Light and Power's (TCLP) mission of providing reliable, sustainable, and forward-thinking energy solutions to our community. Our commitment to climate action has remained unwavering. We've embarked on a transformative journey towards sustainability, implementing initiatives that reduce our carbon footprint and pave the way for a cleaner, greener future. Through the completion of our Climate Action Plan, we look forward to significantly enhancing our renewable energy capacity and ensuring a more sustainable energy mix for Traverse City.

Reliability continues to be a cornerstone of our services. Our dedicated employees have worked tirelessly to ensure an uninterrupted power supply, even in the face of adverse conditions. Their unwavering commitment to excellence and their responsiveness to challenges have been instrumental in maintaining the high standard of reliability our community deserves.

Our commitment to harnessing renewable sources has not only reduced our environmental impact but has also positioned us as leaders in sustainable energy practices. Our success wouldn't have been possible without the continued support and trust of our community members. Your confidence in our vision fuels our determination to exceed expectations and set new standards in the industry.

Looking ahead, we recognize the evolving landscape of the energy sector. TCLP remains committed to embracing innovation and staying at the forefront of technological advancements. We aim to further expand our renewable energy portfolio, exploring new avenues to achieve greater sustainability while ensuring affordability and reliability for all.

Not only are we on track with our environmental sustainability initiatives, but the 2022-2023 Fiscal Year saw success in a variety of ways including the following:

- TCLP received the 2022 Certificate of Excellence in Reliability for achieving exceptional electric reliability by being in the top 25% of municipalities nationally.
- We continued to offer low interest on-bill financing for residential energy efficiency improvements.
- TCLP migrated and launched an entirely new user-friendly website for customers.
- TCLP *fiber* serviced 753 active customers while continuing to maintain a high level of reliability with no large-scale system outages.
- TCLP received First Place in Group D (60K to 110K worker-hours) of the American Public Power Association's 2022 Safety Award of Excellence.

I extend my deepest appreciation to our dedicated employees whose hard work and passion drive our progress. I also express gratitude to our customers for their ongoing support, encouragement, and collaboration.

As we continue our journey, let us remain steadfast in our commitment to sustainability, reliability, and innovation. Together, we will continue to illuminate lives, power progress, and shape a brighter, cleaner future for Traverse City.

Thank you for being an integral part of Traverse City Light and Power's remarkable journey.

Ross Hammersley,
TCLP Board Chair

2023 TCLP BOARD

Current employees as of 2023



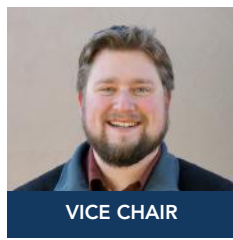
CURRENT MAYOR

Amy Shamroe
2015-2023



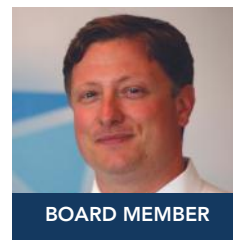
CHAIRPERSON

Ross Hammersley



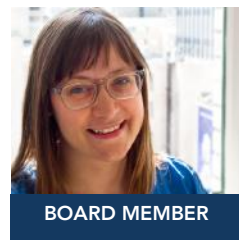
VICE CHAIR

Paul Heiberger



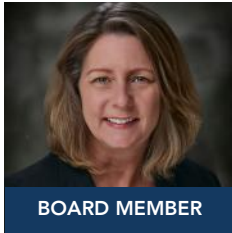
BOARD MEMBER

John Taylor



BOARD MEMBER

Elysha Davila



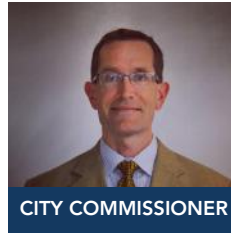
BOARD MEMBER

Maura Brennan



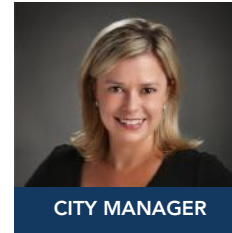
CITY COMMISSIONER

Mi Stanley



CITY COMMISSIONER

Tim Werner



CITY MANAGER

Elizabeth Vogel

OUR TEAM

LEADERSHIP

Brandie Ekren: Executive Director

Daren Dixon: Operations Manager

Jacob Hardy: Sustainability & Key Accounts Manager

Karla Myers-Beman: Chief Financial Officer

Kelli Schroeder: Customer & Employee Relations Manager

Scott Menhart: Chief Technology & Information Officer

Tony Chartrand: Engineering Manager

ADMINISTRATION

Adam Lansdell: Business/Planning Analyst

Andrew Bott: Line Superintendent

Colin Hites: Sustainability & Climate Initiative Analyst

Corey Lewis: Customer Service Representative (CSR)

Hannah Duell: Communications Specialist

Jennifer St. Amour: Executive Assistant

Kimberly Ritchie: Accountant

Kristen Kida: Customer Service Representative (CSR)

ADMINISTRATION CONT.

Laura Barrett: Utility Billing Specialist

Mark Watson: Fiber Superintendent

Sheri Pilate: Collections/Customer Service

Steven Richardson: Engineering Technician

Stephanie Tvardek: Scheduling & Operations Coordinator

Thomas Smith: System Network Administrator

COMBUSTION TURBINE OPERATIONS

Mike Helferich

Rob Hipp

ELECTRIC SYSTEM OPERATORS

Dan Hess

Josh Taylor

Linus Darga

Scott Clark

FACILITIES

Jeff Conrad

TCLPFIBER

Corey Grueber

Gabe Vasquez

LINE DEPARTMENT

Branden Wheaton

Jake Hamilton

James Johnson

Jay Weber

Joe LaVanture

Josh Patzer

Kevin Bolz

Kyle Mason

McKenzie Domine

Nathaniel Jenkins

Randy Gusler

LOGISTICS

Kevin Bartz

Todd Brown

METERING

Andrew Elliott

Tom Cairns

POWER SUPPLY & ENERGY CONSERVATION

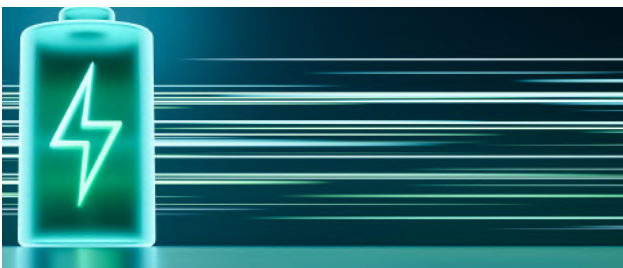


40%

RENEWABLE BY THE
END OF 2025

ADVANCED METERING INFRASTRUCTURE

Advanced Metering Infrastructure (AMI) data provides TCLP with granular information on system operations and customer energy use, enabling more efficient operation and transforming TCLP's customer interactions.



ENERGY STORAGE INVESTMENT

TCLP had its first investment in energy storage in 2023. TCLP entered a 10-year contract that will result in a total of 25 MWs, starting in FY 25/26 or FY 26/27.

RENEWABLE PORTFOLIO

TCLP solidified its commitment to leading the charge to improve climate health. This included the renewal and expansion of existing programs as well as the introduction of new ones to aggressively help Traverse City's homes and businesses reduce their carbon impact. Throughout Fiscal Year 22/23 Traverse City Light and Power:

- Expanded its electric fleet to 5 vehicles which included 4 F-150 Lightnings and 1 E-Transit van
- Continued to expand its rebate programs by adding residential solar and EV charging
- Worked with organizations such as the University of Michigan and Michigan Tech to start the creation of customer-facing programs that will help make carbon-reducing projects a reality

498

Poles, Lines, and
Padmount
Equipment

\$38K

Rose Court
Improvements

Top 25%

APPA Certificate of
Excellence in
Reliability

\$3.2M

Transmission Line
Upgrade

\$27k

8th & Cass
Improvements

400+

Trees
replanted

RELIABILITY & RESILIENCE

TCLP Operations completed its annual field inspections ahead of schedule. This was the second year of its larger 5-year field inspection plan. A total of 498 found conditions were improved within the fiscal year. Conditions include: poles, lines, and padmount equipment.

Indian Trail Blvd. underwent an underground conversion where TCLP spent approximately \$20k to remove high voltage facilities in backyards.

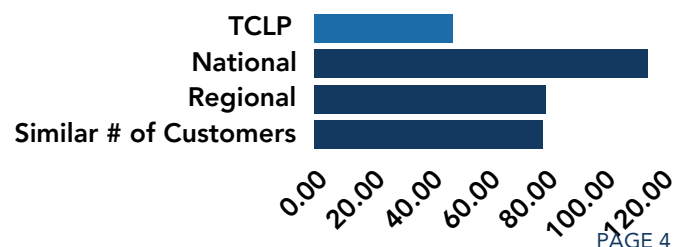
South of East 8th St. and East of Cass St. received a re-work where TCLP spent roughly \$27k to upgrade overhead wires down the alley to allow a long radial line to be split into two making it so fewer customers are affected by an outage.

Rose Court underwent an underground conversion where TCLP spent approximately \$38k to remove high voltage facilities from the backyard.

TCLP was able to accomplish a very large transmission line rebuild on Barlow, as well as multiple smaller jobs to help improve reliability for customers across the system. TCLP spent roughly \$3.2M replacing poles and wire to allow higher capacity on the transmission system.

TCLP received the 2022 Certificate of Excellence in Reliability for achieving exceptional electric reliability by being in the top 25% of municipalities nationally. The recognition comes from the American Public Power Association (APPA), a trade group that represents more than 2,000 not-for-profit, community-owned electric utilities.

Although TCLP did not meet its self-imposed target of 43.80 min, TCLP continues to lead in the industry and improved from last year's performance. Action was taken to strengthen the system including additional animal guarding and circuit tree trimming. *The American Public Power Association (APPA) municipal utility benchmarking for the calendar year 2022 indicates that TCLP is very reliable.*



48.02 MIN.

TCLP's average annual minutes of outage for each customer served

System Average Interruption Duration Index (SAIDI)

115.70 MIN.

National Municipal Average

System Average Interruption Duration Index (SAIDI) Calendar Year (CY)

51.96 MIN.

TCLP's CY 2022 overall SAIDI

System Average Interruption Duration Index (SAIDI) CY

79.21 MIN.

National Companies with Similar Numbers to TCLP

System Average Interruption Duration Index (SAIDI) CY

80.46 MIN.

Regional Average

System Average Interruption Duration Index (SAIDI) CY



Pictured: Jake Hamilton and family



Pictured left to right: Andrew Elliott and Kyle Mason



GROVE ST. TREE PLANTING

Barlow to Parsons Transmission Line Project

Areas along Grove Street were cleared of tall-growing invasive species, impacting the reliability of the Barlow to Parsons Transmission Line. They were replaced with over 400 new trees.

OPERATIONAL EXCELLENCE

ANNUAL
OPERATING PLAN

CAPITAL
IMPROVEMENT PLAN

PERFORMANCE ENHANCEMENT
FRAMEWORK

EMPLOYEE
SAFETY FRAMEWORK



13,250

METERS

In use



112

YEARS

In operation as a
municipal utility



66.11

MEGA WATTS

Highest peak demand



46

EMPLOYEES

Total as of 2023



457

MILES

Primary and
Secondary lines



23.5 Miles

Transmission Lines



91.5 Miles

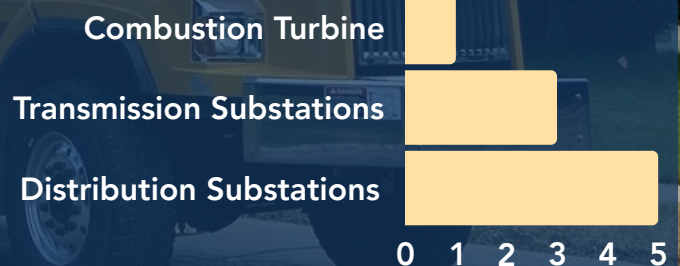
Distribution Overhead Primary Lines



84.7 Miles

Distribution Underground Primary Lines

TOTAL NUMBER OF FACILITIES:



TECHNOLOGY & INNOVATION



Cybersecurity Training: IT regularly trains all TCLP Staff on the importance of Cybersecurity through regularly required cybersecurity training sessions.



Cybersecurity Audit: TCLP and TCLPfiber passed an external network security audit and network penetration testing by a third-party organization to ensure that TCLP networks are safe and secure.



Firewall & Datacenter Upgrades: IT procured new servers and firewalls to enhance and protect TCLP's Datacenter Infrastructure and Reliability.



AMI Network Upgrades: TCLP updated core Advanced Metering Infrastructure (AMI) systems and meters to improve and increase reliability and throughput. This is the first step in advancing to a Time of Use (TOU) rollout for all customers.



CIS/UB System: TCLP went live with a new Customer Information System (CIS) and Utility Billing (UB) System that will support both TCLP and TCLPfiber initiatives.



Job Application Tracking System: IT launched a new Job Application Tracking System to make it easier for respected candidates to apply for positions at TCLP.



Logistics Optimization: IT and logistics migrated inventory procurement and tracking to a new logistics software solution.



Operations Inspection Tool: IT created a field inspection tool for operations to collect, analyze, and optimize physical asset lifespan.



Energy Audits: TCLP is working on an Energy Audit Pilot Program with the Metering and Technical Services team.



Physical Security: IT replaced and migrated to an entirely new security door access system to enhance TCLP's physical security.



TCLP Website: TCLP migrated and launched an entirely new user-friendly website for customers.

FINANCIAL STABILITY

Electric Fund

ASSETS

CURRENT ASSETS

Receivables

Customer less allowances of \$378,510 for uncollectible accounts (L&P Funds)	\$5,857,598
Accrued Interest	17,175
Taxes	1,765
Lease Receivables	43,122
Other	442,119
Due from Primary Government	176,607
Due from Federal Government	69,382
Inventories	2,041,621
Prepaid Expenses	202,279
Total Current Assets	8,851,668

DEFERRED OUTFLOWS

Deferred Outflows of Resources- Pensions	6,234,366
Deferred Outflows of Resources- OPEB	889,937
TOTAL Deferred Outflows of Resources	7,124,303

NON-CURRENT ASSETS

Investments	9,557,297
Accounts Receivable	2,297,573
Lease Receivables	229,092
Long-Term Advances-Due from Fiber Fund	3,091,211
Long-Term Advances- Due from Primary Govt.	176
Right to use Subscription Asset	1,742,693
Land & Land Improvements	1,071,410
Construction in Progress	777,161
Lease Asset, Net of Amortization	136,587
Capital Assets being Depreciated, Net	69,610,415
Total Non-Current Assets	88,513,615
Total Assets	97,365,283

LIABILITIES

CURRENT LIABILITIES

Accounts Payable	\$2,537,427
Accrued Expenses & Other Liabilities	278,711
Customer Deposits	94,474
Notes Payable	19,607
Lease Liability	27,465
Right to use Subscription Liability	82,199
Due to other Funds- Primary Govt.	4,984,832
Total Current Liabilities	8,024,715

DEFERRED INFLOWS

Deferred Inflows of Resources- Lease	271,077
Deferred Inflows of Resources- Pensions	1,556,557
Deferred Inflows of Resources - OPEB	422,188
Total Deferred Inflows of Resources	2,249,822

LONG-TERM LIABILITIES

Compensated Absences	\$279,326
Notes Payable	169,650
Lease Liability	104,244
Right to use Subscription Liability	1,493,497
Net Pension Liability	11,695,335
Net Other Post Employment Benefit	433,542
Total Liabilities	22,200,309

NET POSITION

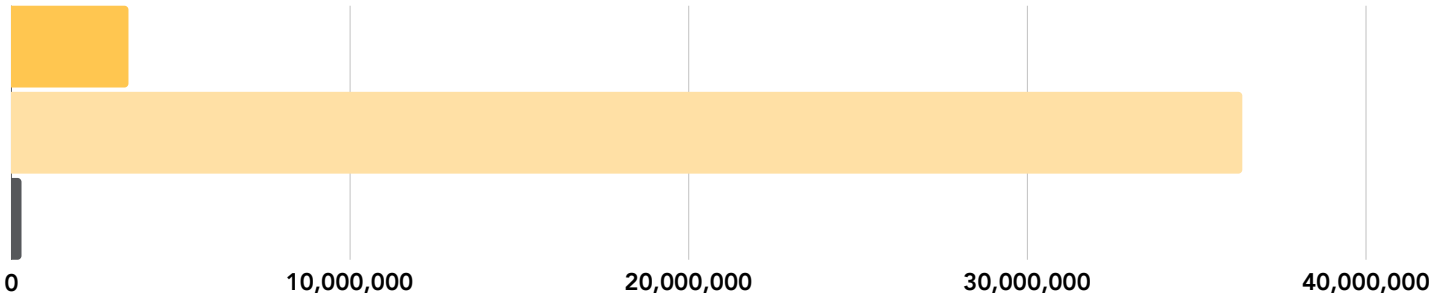
Invested in Capital Assets	71,458,986
Unrestricted	8,580,469
Total Net Position	\$80,039,455

REVENUE EXPENSES

OPERATING REVENUES

Charges for services	\$36,347,479
MISO Income	3,455,493
Other	296,851
Total Operating Revenues	40,099,823

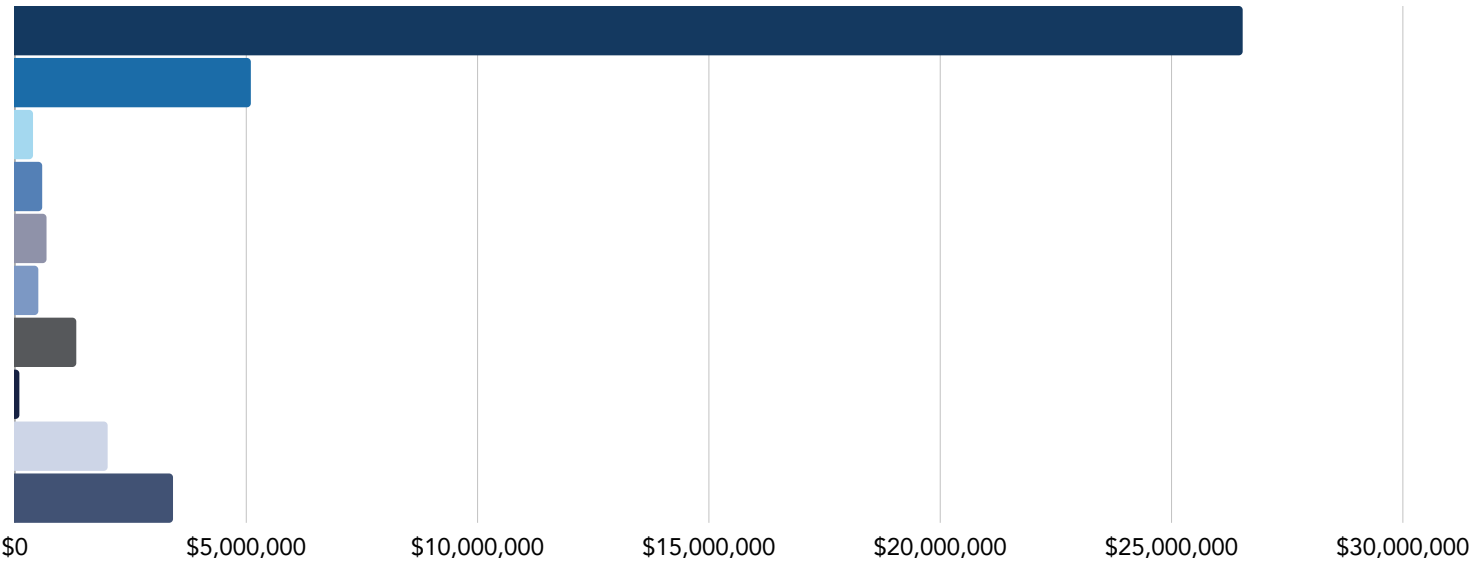
- MISO Income
- Charges for Service
- Other



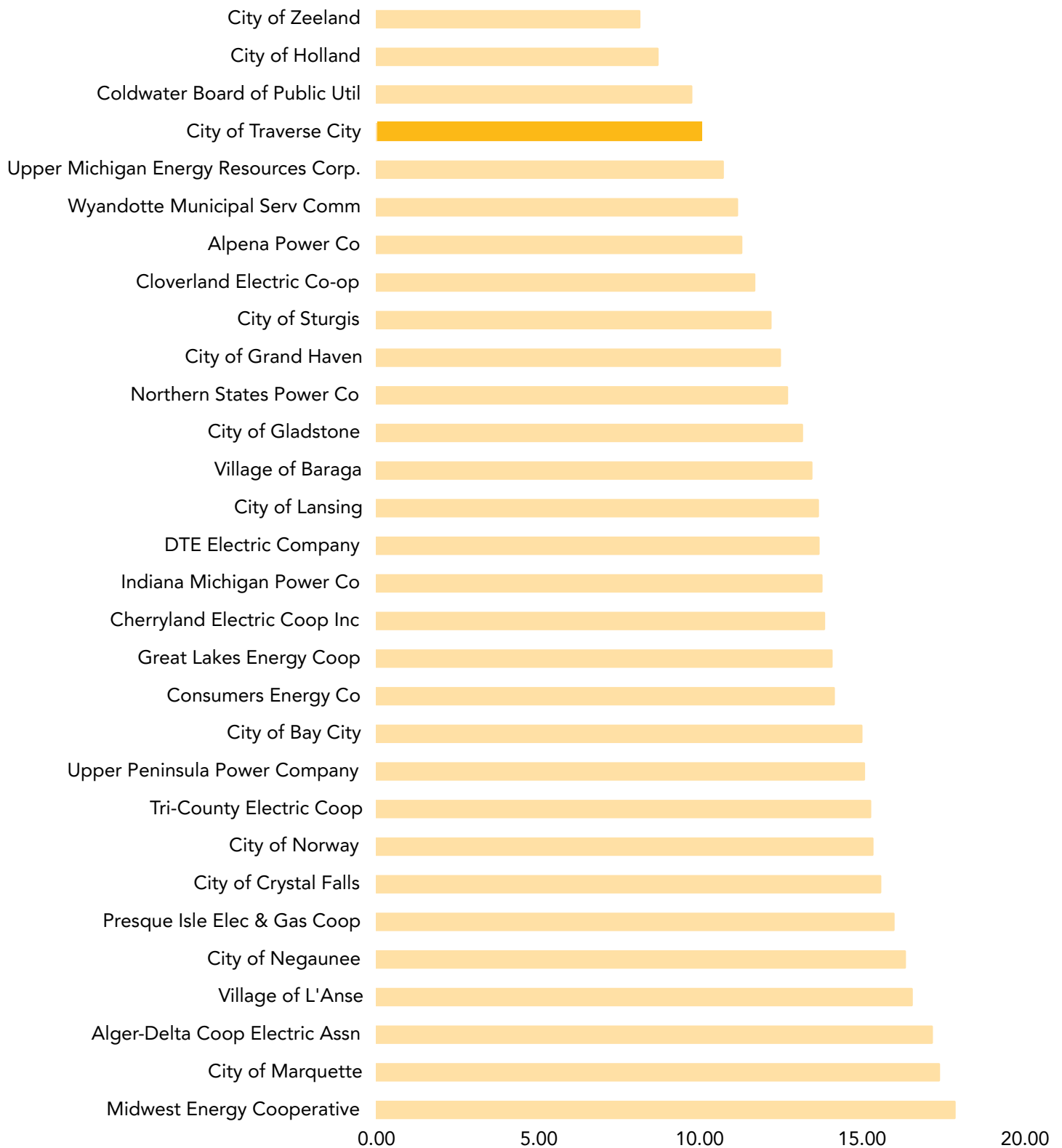
OPERATING EXPENSES

Purchase Power	\$26,537,442
Distribution	5,098,801
Transmission	390,646
Customer Accounting	589,003
Public Service	682,765
Information Systems	505,440
General Administration	1,325,918
Other	95,904
City Fee	2,003,794
Depreciation	3,416,663
Total Operating Expenses	40,646,376
Operating (Loss)	546,553

- Purchase Power
- Distribution
- Transmission
- Customer Accounting
- Public Service
- Information Systems
- General Administration
- Other
- City Fee
- Depreciation



RATE COMPARISONS



City of Traverse City

Average Price:

10.02

BENCHMARK

FINANCIAL	2023	2022	2021	2020	Industry average
All retail customers	\$0.110	\$0.095	\$0.092	\$0.092	\$0.105
Residential customers	\$0.123	\$0.107	\$0.103	\$0.105	\$0.121
Commercial customers	\$0.119	\$0.103	\$0.101	\$0.102	\$0.113
Industrial customers	\$0.090	\$0.076	\$0.074	\$0.075	\$0.081
Operating ratio	1.013	1.084	0.923	0.910	0.901
Current ratio	1.10	2.00	3.53	2.53	2.91
Net income (loss) per revenue dollar	(\$0.005)	\$0.004	\$0.118	\$0.103	\$0.041
Uncollectible accounts per revenue dollar	\$0.0001	(\$0.0001)	(\$0.0001)	\$0.0018	\$0.0005

OPERATING	2023	2022	2021	2020	Industry average
Retail customers per employee	290	357	350	335	272
Total OM expense per KWH sold	\$0.099	\$0.095	\$0.078	\$0.073	\$0.091
Total OM expense per retail customer	\$608	\$672	\$376	\$378	\$616
Total power supply expense per kWH sold	\$0.077	\$0.068	\$0.062	\$0.059	\$0.073
Purchased power cost per KWH	\$0.077	\$0.065	\$0.058	\$0.058	\$0.071
Retail customers per meter reader	6,239	6,599	6,294	6,022	7,260
Distribution OM expense per retail customer	\$377	\$280	\$239	\$ 266	\$192
Distribution expense per circuit mile	\$13,433	\$10,550	\$8,602	\$9,159	\$6,772
Customer accounting, service and sales expense per retail customer	\$47	\$50	\$51	\$44	\$75
Administrative and general expense per retail customer	\$154	\$102	\$95	\$85	\$218

OTHER	2023	2022	2021	2020	Industry average
Energy loss percentage	-0.47%	3.68%	6.93%	0.78%	3.31%
System load factor	57.18%	60.75%	57.98%	55.66%	56.60%
Capital expenditures to depreciation expenses	\$1.55	\$0.95	\$1.50	\$1.51	\$0.94

EMPLOYEE SAFETY

- TCLP's employees had zero OSHA recordable incidents (a recordable incident results in lost time, restriction of duties, and treatment from a medical provider beyond first aid).
- TCLP received First Place in Group D (60K to 110K worker-hours) of the American Public Power Association's 2022 Safety Award of Excellence. This is based on several safety-related metrics and facets of companies' safety programs. It is the first time TCLP has won this award.
- TCLP had a favorable detailed safety audit performed by the Michigan Electric Cooperative Association which reviewed documents, processes, and site conditions.
- TCLP also had a favorable safety site consultation from Michigan OSHA for their "Take a Stand Day."

1st Place

APPA Safety Award
of Excellence

1,500 Days

No lost
time incidents

0

OSHA
Recordable Incidents

683

Hours of
Safety Training

CURRENT COMMUNICATIONS



TCLP’s communication efforts continued to expand and improve, most notably due to the onboarding of a new Communications Specialist in September 2022. The efforts made throughout the 2022-23 FY included the following:

NEW WEBSITE: TCLP launched a new website that offers customers a more streamlined, efficient, and user-centric experience. Our customers can now enjoy a sleek, modern design for easy navigation and seamless browsing.

TCLPCAP.ORG TCLP utilized the TCLPCAP.org website which was created to provide information and insight into the progression of TCLP’s Climate Action Plan.

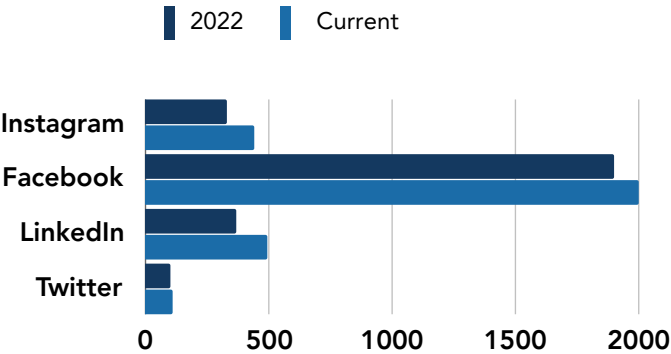
CUSTOMER NEWSLETTER: TCLP continues to provide our customers with a quarterly newsletter, that includes a message from our Executive Director as well as informative information regarding our “Going Green” initiatives.

EMPLOYEE NEWSLETTER: Internal communications include a quarterly newsletter to employees. This has been a vital part of keeping TCLP employees connected as well as creating transparency between departments.

COMMUNICATION TOOLS: TCLP has utilized a variety of outlets such as: social media, newsletters, press releases, email, and the website’s “Highlights & Resources” section of the home page.

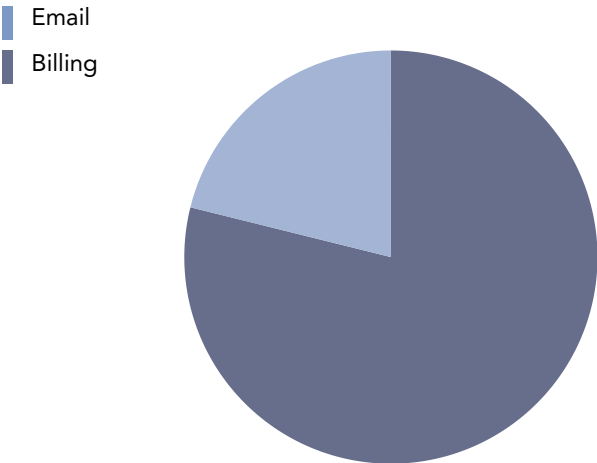
SOCIAL MEDIA: TCLP improved the branding of social media content and increased the number of weekly posts and overall engagement across platforms.

SOCIAL MEDIA METRICS



CUSTOMER NEWSLETTER

The Customer Newsletter is sent out quarterly with each bill and via email for customers who sign up.



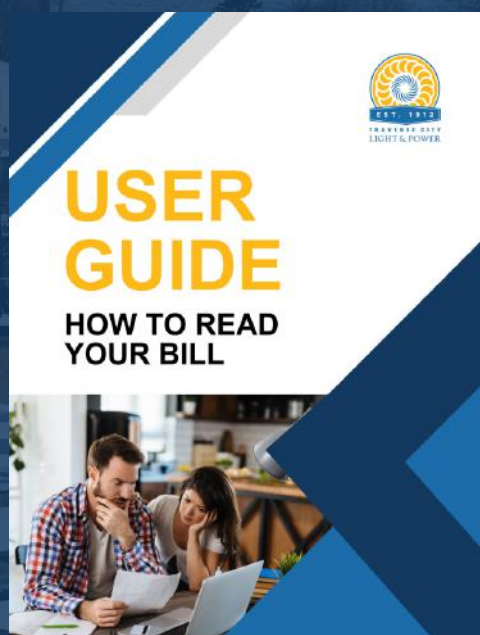
CUSTOMER EXPERIENCE

CUSTOMERS

13,250



TCLP separated the billing function from the city, which led to the establishment of a new Customer Service Department and a new billing system that launched in December 2022. Focus was on training, refining process flows, and providing support to customers throughout the fiscal year. To help our customers with the transition, a "How to Read Your Bill" guide and an online user guide for My Account were developed.



SPARKING CONNECTIONS

TCLP is a community-owned electric and telecom utility that prioritizes the needs of the community it serves. During the fiscal year, TCLP employees contributed to Careers in Energy Week, Michigan Career Quest and many more. These events aimed to educate high school students about the various career opportunities available in the electrical industry through interactive displays and demonstrations.

Moreover, TCLP employees participated in volunteer activities such as the Cherry Festival and Special Kids Day, and the United Way Day of Caring.

After restarting the Community Investment Fund, TCLP received several submissions that led to a \$100,000 investment in projects that benefit the community and customers.



Far left pictured left to right: Lineworkers Branden Wheaton and James Johnson participated with Northwest Education Services during Careers in Energy Week (October 16-20).

Pictured left to right: Lineworkers Nathanial Jenkins and Jake Hamilton participated in a Touch the Truck event at Old Mission Peninsula School hosted by Peninsula Twp. Fire Department.

A group of TCLP staff members volunteered to assist the Great Lakes Children's Museum during the United Way of Northwest Michigan Day of Caring. They provided a fresh coat of paint to the building and thoroughly cleaned and disinfected the interior.

Pictured left to right: Kevin Bolz, Scott Clark, Todd Brown, Jake Hamilton and Hannah Duell



TCLP participated in Special Kids Day as well as both Cherry Festival Parades.

Pictured left to right: Todd Brown, Jay Weber, Stephanie Tvardek, Tom Cairns, Jake Hardy, Karla Myers-Beman, Kyle Mason, Hannah Duell and Corey Grueber.



Pictured left to right: Lineworkers James Johnson and Branden Wheaton visited Eastern Elementary School during Public Power Week (October 1-7).

TCLP also conducted its first Public Power Week Coloring Contest.



COMMUNITY INVESTMENT FUND SUMMARY

\$100,000

TOTAL DONATIONS

\$8,000 - \$30,000

GRANT RANGE



"Comfort During Care" project to make energy-efficient upgrades



Native wildflower pollinator garden



Eco-Learning and Compost Demonstration



Create an energy-efficient year-round education center



Implementation of Solar on Schools Program



Priority Home Repair Program



- Funding was secured and the TCLP Board approved to proceed with expansion to cover all of Traverse City Proper.
- Expanded communications between South Sub and Grand Traverse Substation
- Expanded network to Riverine Condominiums
- Expanded network to Freshwater Flats Condominiums
- Expanded network to Commongrounds Cooperative
- Onboarded a Tier 1 Help Desk support position to enhance TCLPfiber customer service
- Updated all back end and customer equipment to provide better service



A History of TCLPfiber:

2007

- TCLP installed fiber to all substations to update and remove legacy communications lines to use with operational technology (substation communications, scada, etc).
- TCLP offered spare capacity to customers seeking similar connectivity (City of Traverse City, Munson, Grand Traverse County, TCAPS, GTACS, NMC).

2007-2019

TCLP continued installing fiber throughout the region to accommodate Electrical Projects (AMI, M-72 Solar Arrays).

2019

As TCLP continued to expand the fiber network for various electrical projects, extra capacity was put to use in a **Smart Grid Fiber to the Premise Project**. This initiative will pave the way for the future of the electric utility for both electrical operational technology and climate action items. (Electrical Grid Automation, Cap Bank Control, DERs, DSM, etc).

2020

Launched and Completed Phase 1 of Smart Grid Fiber to the Premise (FTTP) Project.

2021

- TCLP launched and Completed Phase 1.1 of Smart Grid FTTP Project.
- TCLP applied for funding to expand the Smart Grid FTTP Project to cover the entire City of Traverse City.

2023

TCLP received Funding to continue expanding the Smart Grid FTTP Project to the remaining City of Traverse City Proper.

2024

Construction will Start on Expansion Phase of Smart Grid FTTP Project.

CLIMATE ACTION PLAN

CLIMATE ACTION PLAN COMPLETION

TCLP developed an integrated resource planning report that informs strategy development and program planning in a way that allows us to provide reliable energy in a manner that sustains our planet. This is referred to as TCLP's Climate Action Plan, which will be utilized for future corporate strategic planning as well as further collaboration with the Traverse City community and government.



LOOKING TOWARDS THE FUTURE:

- **Renewable Energy Portfolio:** Our ambition is to switch to 100% renewable energy sources by or before 2040.
- **Customer Empowerment:** Learn how we aim to evolve from mere energy providers to partners in energy decisions and production.
- **Promoting DERs:** Find out how we're working to make distributed energy resources a core part of our strategy.
- **Electrification:** Stay updated on our plans to promote electric vehicles and energy-efficient home heating.
- **Innovation:** From energy storage to smart grid technologies, we're committed to innovation.

WHATS NEXT: OUR UPCOMING PRIORITIES

- **Corporate Strategic Plan:** Get a sneak peek into how the Climate Action Plan will serve as a cornerstone in refreshing our strategic mission, vision and priorities.
- **Rate Program Evolution:** We're refining our time-of-use rate program and customer owned generation program.
- **Distribution System:** See how our infrastructure is evolving to become more efficient and reliable.

CLIMATE ACTION PLAN

A BRIEF HISTORY



Fall 2022

Started work on the Climate Action Plan (CAP)

Spring 2023

- Open Houses
- Public Surveys

2023 Current

Completed the Climate Action Plan



SHAPING TOMORROW, TOGETHER

As the sun sets on another year, it's a time for reflection, for celebration, and most importantly, for looking forward. At Traverse City Light and Power (TCLP), we stand at the precipice of not just a new year but a new era in the energy sector. The past year has been nothing short of remarkable, not only in terms of what we've achieved but how we've come together to surpass our goals, pushing the boundaries of what's possible.

Innovation and transformation have been our guiding stars, leading us through a year where the theoretical met the practical head-on. We've taken bold steps, moving from discussing decarbonization and energy transition strategies to "operationalizing" them. Our journey towards a sustainable future is not just about envisioning what lies ahead but actively molding it with our decisions and actions today.

As we navigate into the summer of 2024, a year after the completion of our Climate Action Plan, TCLP finds itself at a critical juncture. This is a moment ripe with opportunity—to refresh our mission, re-imagine our vision, and refocus our priorities. We stand as a forward-thinking utility that cherishes innovation while steadfastly committing to the planet and the communities we serve.

The integration of TCLP*fiber* into our corporate identity underscores our belief in the power of connection. Connected communities are empowered communities, and through this integration, we reaffirm our commitment to not only providing reliable, sustainable energy but also to ensuring that every member of our community is connected and supported.

Your voice has been instrumental in guiding our path forward. Through numerous stakeholder engagement opportunities, you've shared your thoughts, concerns, and aspirations with us. Your input has been invaluable, and I am excited about the opportunity to share more with you in the coming months.

As we look to the future, let us carry forward the lessons learned, and the successes achieved. Together, we are not just witnessing change; we are the architects of it. The road ahead is filled with potential, and I am confident that with our collective effort, passion, and creativity, TCLP will continue to lead the way in transforming our energy landscape, making it more sustainable, resilient, and inclusive.


Thank you for your continued trust, support, and partnership. Here's to a year of innovation, growth, and community—here's to shaping tomorrow, together.

Brandie Ekren
Executive Director



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