



TRAVERSE CITY  
LIGHT & POWER

Investing Our Energy In You

— USER GUIDE —

# How To Read Your Bill

T C L P U T I L I T Y B I L L I N G S Y S T E M

# HOW TO READ YOUR BILL

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Billing Inquiries: 231-922-4940



TRAVERSE CITY  
LIGHT & POWER  
Inspiring Our Energy Future



TCLPfiber  
Your Community Network

1131 Hastings Street  
Traverse City, Michigan 49686

## Message Center



TRAVERSE CITY  
LIGHT & POWER

TIME-OF-USE  
RATES ARE IN EFFECT



| Account Summary   |                 |
|-------------------|-----------------|
| Account Number    | 001 [REDACTED]  |
| Invoice Number    | 50156555        |
| Bill Date         | Jan 26, 2026    |
| Due Date          | Feb 20, 2026    |
| Previous Balance  | \$ 81.60        |
| Adjustments       | \$ 0.00         |
| Previous Payments | \$ 81.60        |
| Current Charges   | \$ 96.52        |
| <b>Amount Due</b> | <b>\$ 96.52</b> |

## Balance Forward

|                               |          |          |
|-------------------------------|----------|----------|
| Previous Bill                 |          | \$ 81.60 |
| Payment made on Jan 9         | \$ 81.60 |          |
| Total payments through Jan 25 | \$ 81.60 |          |

**Balance Before Current Charges** **\$ 0.00**

## Invoice Totals

|                                 |                 |
|---------------------------------|-----------------|
| Electric Service                | Subtotal        |
| 148 [REDACTED]                  | 96.52           |
| <b>Subtotal Current Charges</b> | <b>\$ 96.52</b> |

## Service Summary

|                  | Adj | Charges | Taxes<br>Surcharges<br>Fees | Subtotal |
|------------------|-----|---------|-----------------------------|----------|
| Electric Service |     |         |                             |          |
| 148 [REDACTED]   |     | 14.75   | 0.54                        | 15.29    |
|                  |     | 14.75   | 0.54                        | 15.29    |

Payment must be received in our office no later than  
Feb 20, 2026 to avoid a 2% late fee.



TRAVERSE CITY  
LIGHT & POWER



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Traverse City, Michigan 49686

ADDRESS SERVICE REQUESTED

[Click here for change of address/contact information \(See reverse for details\)](#)

## Remittance Information

|                   |                 |
|-------------------|-----------------|
| Account Number    | 00 [REDACTED] 1 |
| Invoice Number    | 50156555        |
| Bill Date         | Jan 26, 2026    |
| Due Date          | Feb 20, 2026    |
| <b>Amount Due</b> | <b>\$ 96.52</b> |

**Amount Enclosed:** \$

Please include account number on your check and make payable to  
Traverse City Light & Power. Payments received after Jan 25, 2026 are  
not included.

## 1). Account Summary

This is a concise listing of previous account history, including recent balances, payments, credits and additional charges.

## 2). Service Summary

Provides a snapshot of your fixed monthly service charge.

## 3). Message Center

This area contains important information about your account, or changes and events that may be taking place.

## 4). Remittance Information

This section must be included with your payment via mail or in-person. Be sure the address shows in the return envelope window.

## WHAT IS AN ACCOUNT SUMMARY?

|   |                                               |                                                                                                               |
|---|-----------------------------------------------|---------------------------------------------------------------------------------------------------------------|
| 1 |                                               | 3 <b>BILL DATE</b><br>Date you received your bill.                                                            |
|   | <b>Account Summary</b>                        |                                                                                                               |
| 2 | Account Number 001 [REDACTED]                 | 4 <b>DUE DATE</b><br>Date your payment is due.                                                                |
|   | Invoice Number 2001 [REDACTED] 4              |                                                                                                               |
|   | Bill Date Jan 25, 2023                        |                                                                                                               |
| 6 | Due Date Feb 19, 2023                         | 5 <b>PREVIOUS BALANCE &amp; PREVIOUS PAYMENT</b><br>Cost represents the last months billing and payment made. |
|   | Previous Balance \$ 117.41                    |                                                                                                               |
|   | Adjustments \$ 0.00                           |                                                                                                               |
|   | Previous Payments \$ 117.41-                  |                                                                                                               |
|   | Current Charges \$ 169.32                     |                                                                                                               |
| 7 | <b>Amount Due \$ 169.32</b>                   |                                                                                                               |
| 8 | <b>Balance Forward</b>                        |                                                                                                               |
|   | Previous Bill \$ 117.41                       |                                                                                                               |
|   | Payment made on Dec 30 \$ 117.41cr            |                                                                                                               |
|   | Total payments through Jan 20 \$ 117.41cr     |                                                                                                               |
|   | <b>Balance Before Current Charges \$ 0.00</b> |                                                                                                               |
| 9 | <b>Invoice Totals</b>                         |                                                                                                               |
|   | Subtotal                                      |                                                                                                               |
|   | <b>Electric Service</b>                       |                                                                                                               |
|   | 148 [REDACTED] 169.32                         |                                                                                                               |
|   | <b>Subtotal Current Charges \$ 169.32</b>     |                                                                                                               |

- ACCOUNT NUMBER**  
Your customer account number is a ten-digit number and appears at the top and bottom of your bill. It is good to have this handy if you need to call us about your bill. This number never changes.
- INVOICE NUMBER**  
This number is associated to the billing period and will change for every bill.
- ADJUSTMENTS**  
Includes credits or additional billing that may have been added since your last bill date.
- AMOUNT DUE**  
This is the total amount due. If there is a previous amount unpaid, this will also be included in this total.
- BALANCE FORWARD**  
Payment activity associated with your previous bill.
- INVOICE TOTAL**  
This is your CURRENT month's billing total. It does not include any past due amounts.

WHAT IS A SERVICE & USAGE SUMMARY?

SERVICE SUMMARY

Snapshot of your fixed monthly service charge for costs associated with operating the utility.

This amount will remain consistent for all customer bills and is dependent on rate class.

USAGE SUMMARY  
(Time-of-Use)

Snapshot of charges related to your current billed consumption under your enrolled rate plan. This will account for all customers regardless of the rate plan that they are enrolled in.

TOTAL DUE

Service summary plus usage summary plus any past due amounts.

Service Summary

|                  | Adj | Charges | Taxes<br>Surcharges<br>Fees | Subtotal |
|------------------|-----|---------|-----------------------------|----------|
| Electric Service |     |         |                             |          |
| 148              |     | 14.75   | 0.54                        | 15.29    |
|                  |     | 14.75   | 0.54                        | 15.29    |

Usage Summary

|                                   | Adj | Charges | Taxes<br>Surcharges<br>Fees | Subtotal |
|-----------------------------------|-----|---------|-----------------------------|----------|
| P1 Eco-Steady Residential Service |     |         |                             |          |
| 148                               |     | 78.11   | 3.12                        | 81.23    |
|                                   |     | 78.11   | 3.12                        | 81.23    |

Total Amount Due

\$ 96.52

## WHAT ARE THE BILL CHARGES BROKEN DOWN?

This area contains the breakdown of the service summary and usage summary. This section may require additional pages depending on the services.

### Detail

#### Electric Service (148 [REDACTED])

|                                     |                 |
|-------------------------------------|-----------------|
| Recurring Charges (Dec 20 - Jan 19) |                 |
| Energy Assistance - Public Act 209  | 1.25            |
| Eco Steady Residential P            | 13.50           |
| Taxes, Fees, and Surcharges         |                 |
| Michigan State Sales & Use Tax      | 0.54            |
| <b>Total for 148 [REDACTED]</b>     | <b>\$ 15.29</b> |

3 Detail of Service Summary representing recurring service charge.

### TC Light & Power

#### PT Eco-Steady Residential Service (148 [REDACTED])

| Reads                                  | Days | Unit | Mult. | Current   | Previous        |
|----------------------------------------|------|------|-------|-----------|-----------------|
| Dec-19 - Jan-19                        | 31   | kWh  | 1     | 58042.434 | 57337.385       |
| Charges                                |      |      |       | Used      | Amount          |
| Winter Peak                            |      |      |       | 200 kWh   | 21.40           |
| Winter Off Peak                        |      |      |       | 505 kWh   | 45.59           |
| Power Service Cost Recovery            |      |      |       | 705 kWh   | 8.44            |
| Energy Optimization Surcharge - PA 229 |      |      |       | 705 kWh   | 2.68            |
| Taxes                                  |      |      |       |           | Amount          |
| Michigan State Sales & Use Tax         |      |      |       |           | 3.12            |
| <b>Total for 148 [REDACTED]</b>        |      |      |       |           | <b>\$ 81.23</b> |

4 CURRENT kWh/PREVIOUS kWh

|         |                |
|---------|----------------|
| 58042   | Current        |
| - 57337 | Previous       |
| <hr/>   |                |
| 705     | kWh Hours used |

### 1 READS

Date range that consumption was recorded. Reads are uploaded every 15 minutes.

### 2 POWER SERVICE COST RECOVERY

These charges reflect the cost to supply electricity from the energy source to your home under the Eco-Steady Residential Service Time-of-Use rate. Because electricity prices vary throughout the day and across seasons, your costs will fluctuate based on both how much energy you use and when you use it.

The Power Service Cost Recovery (PSCR) is a pass-through charge that reflects the actual cost of purchased power and fuel. Traverse City Light & Power does not profit from this charge. When market fuel costs rise – such as increases in natural gas prices – the PSCR may also increase.

Customers can help manage these costs by reducing overall electricity use and shifting more usage to lower-cost, off-peak hours whenever possible. Simple steps like turning off unused lights, unplugging devices, and running major appliances during off-peak times can help lower monthly bills.

# UNDERSTAND YOUR TCLP BILL

## What Makes Up Your Bill

**Fixed Monthly Charges:** These costs stay about the same each month and help cover the cost of maintaining the electric system.

Includes:

- Monthly service charge
- Metering and infrastructure costs

These charges support the equipment, crews, and systems required to deliver power safely and reliably.

## Time-of-Use (TOU) Rates

Under Time-of-Use pricing, electricity costs more during peak demand periods and less during off-peak hours.

### Why TOU Exists

Electricity generation costs are highest when many customers use power at the same time.

TOU pricing helps:

- Reduce strain on the grid
- Lower overall system costs
- Encourage energy use when electricity is cheaper to produce

### How TOU Affects your Bill

You may see:

- Higher costs for peak-hour energy use
- Lower costs for off-peak usage
- Seasonal differences

### Ways to Save Under TOU

- Run dishwashers and laundry in the evening
- Charge EVs overnight
- Pre-cool or pre-heat your home before peak hours

To learn more about TOU visit: [www.tclp.org/time-of-use/](http://www.tclp.org/time-of-use/)

## Energy Usage Charges

These charges fluctuate each month based on how much electricity you use and when you use it.

Includes:

- Energy consumption (kWh used)
- Seasonal demand patterns
- Market energy costs

These charges support the equipment, crews, and systems required to deliver power safely and reliably.

# UNDERSTAND YOUR TCLP BILL

## Other Changes You May See

### Energy Optimization Surcharge

A state-required charge that funds efficiency programs, rebates, and education to help customers reduce energy use long-term.

### Taxes and Fees

These include state and local taxes applied to utility service.

### Adjustments or Credits

Occasionally you may see corrections, rebates, or billing adjustments applied to your account.

## Tools to Help You Manage Your Bill

### Energy Coaching

Get personalized advice on reducing energy use. Click [here](#) to learn more.

### Incentives & Efficiency Programs

Upgrade equipment and lower long-term costs. Click [here](#) to learn about our incentives.

### Usage Monitoring

Track your energy use online to identify patterns and savings opportunities. Click here to visit MyMeter to track your energy usage.

### Paperless Billing & Alerts

Receive notifications and monitor usage trends sooner. Contact customer service to sign up for paperless billing.

## How are Seasonal Rates Applied?

Our electric rates change seasonally (summer and winter), but the timing isn't based strictly on calendar months. Instead, your bill's rate is determined by the **start date of your billing cycle (your meter read date)**.

- If your billing cycle **starts before the seasonal change**, your entire bill will use the **previous season's rate**.
- If your billing cycle **starts on or after the seasonal change**, your bill will use the **new season's rate**.

Example:

- Summer rates begin in June. If your billing cycle runs May 25 – June 20, it will still be billed at winter rates (because the cycle started in May).
- Winter rates begin in October. If your billing cycle runs September 30 – October 25, it will still be billed at summer rates (because the cycle started in September).